

VMware SD-WAN™ by VeloCloud®

VMware SD-WAN Edge Platform Specifications

AT A GLANCE

VMware SD-WAN enables enterprises to securely support application growth, network agility, and simplified branch implementations while delivering high-performance and reliable branch access to cloud services, private data centers, and SaaS-based enterprise applications. VMware SD-WAN is built on software-defined networking principles to address end-to-end automation, application continuity, branch transformation, and security from the data center and cloud to the edge.

KEY BENEFITS

- **Simplified WAN Management:**
Zero touch deployments, simplified operations, one-click service insertion
- **Assured Application Performance:**
Transport-independent performance for the most demanding applications, leveraging economical bandwidth
- **Managed On-ramp to the Cloud:**
Direct cloud access with performance, reliability, and security

Introduction

VMware SD-WAN™ by VeloCloud® is a cloud-delivered solution for network operators and application owners who want to ensure high application performance and availability for their end users while lowering networking costs. VMware SD-WAN ensures a reliable and resilient WAN, with a choice of connection types, including MPLS, LTE, Wi-Fi, and broadband. VMware SD-WAN combines multiple links and uses traffic steering technology to select the best path for each application to ensure consistent performance and overcome quality issues and outages. It can detect slight degradation that would affect application performance, improve performance over a single link using congestion mitigation technology, and adapt without any noticeable impact on the user experience.

VMware SD-WAN Components

The VMware SD-WAN solution consists of hosted or on-premises cloud gateways; branch office appliances and data center appliances; a central orchestrator to automate policies; and virtual services insertion capabilities.

VMware SD-WAN Edge

Enterprise-class appliances that provide secure, optimized connectivity to applications in any location, including private data centers, public clouds, and hybrid deployments.

- VMware SD-WAN Edge software is zero-touch provisioned from the cloud for secure, optimized connectivity to applications and data.
- The VMware SD-WAN Edge with Dynamic Multi-Path Optimization (DMPO) and deep application recognition aggregates multiple links (e.g., Private, Cable, DSL, 4G-LTE) and steers traffic over optimal links to other on-premises VMware SD-WAN Edges in branch offices, private data centers, campuses, and headquarters.
- They can easily integrate with the existing network via routing protocols and benefit from dynamic learning and automation. Edges deliver highly available deployment with a redundancy protocol.
- They can host VNF services simplifying branch office deployments of network services.

The VMware SD-WAN Edge is available as a hardware-based appliance, a virtual appliance, and on the cloud marketplace on AWS and Azure. It can also be loaded in a VM on a server or as a VNF.

VMware SD-WAN Gateways

VMware SD-WAN Gateways optimize data paths to all applications, branches, and data centers along with the ability to deliver network services to and from the cloud. A distributed network of gateways, deployed around the world or on-premises at service providers, provide scalability, redundancy, and on-demand flexibility.

VMware SD-WAN Gateways implement VMware SD-WAN Dynamic Multi-path Optimization (DMPO), cloud VPN, and VMware SD-WAN Multisource Inbound Quality of Service between global cloud services (SaaS, IaaS, network services) and each VMware SD-WAN Edge, enabling multiple broadband and private leased lines to appear as a single, high-performance WAN.

VMware SD-WAN Orchestrator

A cloud-hosted or on-premises secure and scalable web-based central management tool provides simplified configuration, provisioning, monitoring, fault management, logging, and reporting. The VMware SD-WAN Orchestrator enables the simple implementation of business-based policies for application delivery, simplifying application traffic management.

Using VMware SD-WAN's zero-touch deployment capability, VMware SD-WAN can be quickly installed. The VMware SD-WAN Edge is shipped to the branch office where non-IT personnel can plug in power and a few cables. Activation, configuration, and ongoing management are all handled in the VMware SD-WAN Orchestrator.

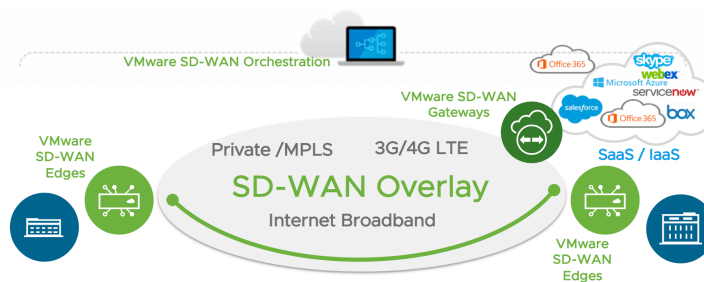


Figure 1 VMware SD-WAN by VeloCloud

Software Features

Category	Features
AAA	RADIUS, Local authentication and authorization, Multitenant 3 Tier RBAC Architecture, Auditing, Roles and privileges
Availability	High Availability for Edge, Disaster Recovery for Orchestrator, Multi-Link for high availability of WAN. Edge Clustering
Configuration and Monitoring	REST API, SDK (Java and Python), Syslog, SNMP, NetFlow, 3000+ Applications/Categories, ANPM, Application Usage, Device identification, Live Mode, Zero IT Touch Activation
Deployment Flexibility	Eliminate Pre-stage, No CLI, Group Policies, Consolidated ICOM and End customer dashboard, VNF form-factor, Multi-tenant Stateless Headend, Transport group for Business Policy Abstraction, Application aware Service Insertion OnPrem or in Cloud, RMA Workflow, Customized Application Maps
Dynamic Multi-path Optimization	Application and Network Condition aware sub-second steering, Jitter/Loss Correction, Fast Intelligent Routing, Intelligent Gateway Selection, Link Aggregation, TCP Flow Optimization, Uni-Directional Link measurements, Bandwidth Detection

Multi-tenancy	Controller, Gateway, Orchestrator
Network Services	IPv4, DNS, DHCP Client, DHCP Server, DHCP relay, NAT
QOS	Shaping, Policing, Per-flow queueing, Tunnel Shaper, Multi-Source Inbound QoS, Rate-Limiter, COS Aware, Outer/Inner DSCP Tagging, Smart Defaults, MPLS COS
Remote Troubleshooting	Live Mode, Alerts, Events, Remote Diagnostics (examples - DNS Test, Ping Test, Flush active flows, List active flows, Paths, VPN Tests, Packet capture etc.), PKI Infrastructure with Certificate Management workflows, Diagnostic Bundles
Routing	OSPF, BGP, Static, Connected, ICMP Probes/Responders, Overlay Flow Control, Per-Packet Application aware steering, Route filter, Route redistribution
SaaS/IaaS	Improved performance for cloud apps, supports well-known IaaS (e.g. AWS, Azure), Cloud Web Security (e.g., Zscaler, Websense, OpenDNS)
Security	AES256/128, SHA1/SHA2, IKEv2, VPNC Compliant IPSec, PKI, Segmentation, TLS1.2, SCEP, Firewall L2-7, 1:1 NAT, Port Forwarding, Dynamic Branch to Branch, MAC Filtering Security Service Insertion capabilities: Simplified service insertion of third-party NGFW VNF running locally on Edge Simplified cloud-based NGFW, AV, IPS/IDS, threat-detection service insertion
VLAN Tagging	802.1Q, 802.1ad, QinQ (0x8100), QinQ (0x9100), Native
WAN Overlay Support	Public/Private/Hybrid Transport, Cloud and On-Premise

Software Subscriptions Editions

VMware SD-WAN software is based on different subscription editions with different features designed for a wide variety of use cases, and they are listed below

Feature	Standard Subscription	Enterprise Subscription	Premium Subscription
VMware SD-WAN Orchestrator	•	•	•
Dynamic Multi-Path Optimization (DMPO)	•	•	•
Max Number of Data Segments	1	Max Supported	Max Supported
Max Number of Edges supported	50	Unlimited	Unlimited
Partner Gateway Support (SP Only; SaaS access only in Premium)	•	•	•
Advance Features: multicast and dynamic routing (OSPF/BGP), dynamic B2B VPN/Mesh topology, Resource aware hub clustering, Customizable business policy		•	•
Virtual services orchestration, include for Next Generation Firewall		•	•
Separate lower-bandwidth tier of 10, 30, 50, and 100 Mbps		•	•
Cloud Gateway Service for SaaS, IaaS, Legacy DC			•
Cloud Scale VPN (Branch Edge → Gateway → Branch Edge)			•
PCI Certified Service		Add-on	Add-on
Software Upgrade	•	•	•
Upgradeable to a higher edition	•	•	N/A
Mixed Editions		• (with Premium)	• (with Enterprise)

VMware SD-WAN is also licensed by bandwidth tier; please see bandwidth tier to platform table below.

Edge / BW	10 M	30 M	50 M	100 M	200 M	500 M	1 G	2 G	5 G	10 G
Edge 510	•	•	•	•	•					
Edge 510-LTE	•	•	•	•	•					
Edge 520	•	•	•	•	•					
Edge 610	•	•	•	•	•					
Edge 520v	•	•	•	•						
Edge 540				•	•	•	•			
Edge 620				•	•	•	•			
Edge 640				•	•	•	•	•		
Edge 840				•	•	•	•	• ¹		
Edge 680				•	•	•	•	•		
Edge 2000						•	•	•	•	•
Edge 3400						•	•	•	•	•
Edge 3800						•	•	•	•	•

Software Support Levels

Software Support Plans	VeloCloud Basic	VeloCloud Production	VeloCloud Premier
Call Center	24x7 (Sev1) 12x5 (Sev2, Sev3, Sev4)	24x7 (Sev1) 12x5 (Sev2, Sev3, Sev4)	24x7 (Sev1, Sev2) 12x5 (Sev3, Sev4)
Response Time	Sev1: Within 1 hour Sev2: Within 6 hours Sev3: Within 12 hours Sev4: Not applicable	Sev1: Within 30 mins Sev2: Within 4 hours Sev3: Within 8 hours Sev4: Within 24 hours	Sev1: Within 30 mins Sev2: Within 2 hours Sev3: Within 4 hours Sev4: Within 12 hours Sev5: per schedule
Software Maintenance	Yes	Yes	Yes
Federal Support	-	Yes	Yes

Hardware Replacement Services

Hardware Support Plans	VeloCloud Return (RTR)	VeloCloud Next Day (NBD)	VeloCloud Same Day (SBD)
Replacement Shipment SLA	Ships next business day after RMA unit returned to factory	Advanced replacement. Ships next business day if RMA request is received by 20:00 UTC	Advanced replacement. Ships same day if RMA request is received by 18:00 UTC

Hardware replacement is shipped from California, USA and may be subject to customs clearance holds. If guaranteed delivery is needed, custom options are available.

¹ When a firewall VNF is deployed on Edge 840, the max combined SD-WAN + Firewall throughput is 1 Gbps

Physical Edge Specifications (Edge 6x0 numbers estimated and not final)

Performance and Scale

Edges	510	510-LTE	520	520v ²	540	610	620
Maximum (1300-byte) ³	200 Mbps	200 Mbps	200 Mbps	200 Mbps	1 Gbps	200 Mbps	1 Gbps
Internet Traffic Mix (IMIX) ⁴	100 Mbps	100 Mbps	100 Mbps	100 Mbps	500 Mbps	100 Mbps	500 Mbps
Small (64-byte) ⁵	30 Mbps	30 Mbps	30 Mbps	30 Mbps	150 Mbps	30 Mbps	150 Mbps
Maximum Tunnel Scale	25	25	50	50	100	50	100
Flow per second	2,400	2,400	2,400	2,400	4,800	2,400	4,800
Max concurrent flows	240K	240K	240K	240K	480K	240K	480K
Max number of routes	16K	16K	6K	16K	16K	16K	16K
Maximum Segments	16	16	16	16	16	16	16

Connectivity

Edges	510	510-LTE	520	520v	540	610	620
LAN / WAN 1G RJ-45	4	4	2	2	2	6	6
LAN / WAN 1G SFP			2	2	2	2	2
L2 Switching Only RJ-45			8	8	8		
Console ports	Mini USB	Mini USB	Mini USB	Mini USB	Mini USB	Mini USB	Mini USB
Integrated Wi-Fi	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Integrated LTE		Yes ⁶					
USB ports (3G/4G LTE)	2 (2.0)	2 (2.0)	2 (2.0) + 2(3.0)	2 (2.0) + 2 (3.0)	2 (2.0) + 2 (3.0)	2 (3.0)	2 (3.0)

Memory, Storage and 3rd Party VNFs

Edges	510	510-LTE	520	520v	540	610	620
System Memory (RAM)	4 GB	4 GB	4 GB	8 GB	8 GB	4 GB	8 GB
System Flash	8 GB	8 GB	8 GB	8 GB	8 GB	16 GB	16 GB
System Storage				64 GB (SSD)			120 GB (SSD)
VNF Capable				Yes			Yes

Dimension, Power, Environment, and Reliability

Edges	510	510-LTE	520	520v	540	610	620
Cooling	Fan-less	Fan-less	Fan-less	with Fan	with Fan	Fan-less	with Fan
Mounting	Desktop / Wall-mount / 19-inch rack-mounts						
Size (W x D x H) in mm	206 x 180 x 39.7 mm		206 x 180 x 51 mm			206 x 180 x 51 mm	
Weight in lbs.	2.0 lb		2.6 lb			5.0 lb	
Power Supply	External: AC						
AC input	Voltage: 100 V to 240 V auto-ranging; Frequency: 50 Hz to 60 Hz						
Power Load (Typical / Max)	15 W / 40 W	15 W / 40 W	25 W / 45 W	30 W / 45 W	30 W / 50 W	25 W / 65 W	30 W / 65 W
Operating conditions	Temperature (0 °C to 40 °C), Humidity (5% to 85%), Altitude (5,000 m)						
Non-operating conditions	Temperature (-40 °C to 70 °C), Humidity (5% to 95%), Altitude (5,000 m)						
MTBF (25 °C ambient temperature) ⁷	40.6 yrs.		22.9 yrs.	22.8 yrs.	22.8 yrs.	22.8 years	

² The Edge 520v can sustain maximum 100 Mbps (1300-byte) throughput when a FW VNF is actively service chained

³ Maximum performance based on large packet (1300-byte) payload with AES-128 encryption and DPI turned on

⁴ Internet traffic (IMIX) performance based on average packet size of 417-byte payload with AES-128 encryption and DPI turned on

⁵ Small packet performance based on 64-byte packet size payload with AES-128 encryption and DPI turned on

⁶ 510-LTE supports additional 2 LTE interfaces through USB for 3 concurrent active interfaces

⁷ MTBF based on Telcordia SR-332 methodology, excludes system fans in the calculation

Physical Edge Specifications (Edge 6x0 numbers estimated and not final)

Performance and Scale

Edges	640	680	840 ⁸	2000	3400	3800
Maximum (1300-byte) ⁹	4 Gbps	6 Gbps	4 Gbps	10 Gbps ¹⁰	7 Gbps	10 Gbps
Internet Traffic Mix (IMIX) ¹¹	1.5 Gbps	2 Gbps	1.5 Gbps	5 Gbps	2.5 Gbps	5 Gbps
Small (64-byte) ¹²	400 Mbps	500 Mbps	400 Mbps	1 Gbps	650 Mbps	1 Gbps
Maximum Tunnel Scale	400	800	400	4,000	2,000	6,000
Flow per second	19,200	19,200	19,200	19,200	19,200	19,200
Max concurrent flows	1.9M	1.9M	1.9M	1.9M	3.8M	3.8M
Max number of routes	16K	16K	16K	100K	100K	100K
Maximum Segments	16	16	16	16	16	16

Connectivity

Edges	640	680	840	2000	3400	3800
LAN / WAN 1G RJ-45	6	6	6	6	6	6
LAN / WAN 1G/10G SFP+	2	2	2	2	4	4
Console ports	Mini USB	Mini USB	RJ-45 / VGA	RJ-45 / VGA	RJ45 / Mini USB	
Integrated Wi-Fi	Yes	Yes				
USB ports (3G/4G LTE)	2 (3.0)	2 (3.0)	2 (3.0)	2 (2.0) + 2 (3.0)	2 (3.0)	2 (3.0)

Memory, Storage, and 3rd Party VNFs

Edges	640	680	840	2000	3400	3800
System Memory (RAM)	32 GB	32 GB	32 GB	32 GB	32 GB	32 GB
System Flash	16 GB	16 GB	n/a	n/a	n/a	n/a
System Storage	120 GB (SSD)	120 GB (SSD)	100 GB (SSD)	100 GB (SSD)	256 GB (SSD)	256 GB (SSD)
VNF Capable	Yes	Yes	Yes		Yes	Yes

Dimension, Power, Environment, and Reliability

Edges	640	680	840	2000	3400	3800
Mounting	Desktop/Wall-mount/RMK		1RU Rack Mounts			
Size (W x D x H) in mm	206 x 180 x 51 mm		437x249x43	437x650x43	434 x 381 x 44 mm	
Weight in lbs.	6.0 lb		12 lb	23.5 lb	13.75 lb	15.74 lb
Power Supply	External: AC		Internal: AC			
Redundant Power Supply	No	No	No	Yes (1+1)	Yes (1+1)	Yes (1+1)
AC Input	Voltage: 100 V to 240 V auto-ranging; Frequency: 50 Hz to 60 Hz					
Power Load (Typical / Max)	35W / 120W	40W / 120W	40W/70W	150W/200W	165W/400W	200W/400W
Operating Temperature	0 to 40 °C		10 to 40 °C	10 to 35 °C	0 to 45 °C	
Operating Humidity	5% to 85%		5% to 85%	5% to 85%	5% to 85%	
Operating Altitude			5,000 m	5,000 m	3,048 m	
Non-operating Temperature	-40 °C to 70 °C		-40 to 70 °C	-40 to 70 °C	-40 to 70 °C	
Non-operating Humidity	5% to 95%		5% to 95%	5% to 95%	5% to 95%	
Non-operating Altitude			5,000 m	5,000 m	10,688 m	
MTBF (25 °C ambient temperature) ⁷	22.8 years		11.5 yrs.	7.0 yrs.	17.1 years	

8 The Edge 840 can sustain maximum 1 Gbps throughput when a FW VNF is actively service chained

9 Maximum performance based on large packet (1300-byte) payload with AES-128 encryption and DPI turned on

10 VeloCloud Edges support clustering for Multi-gigabit performance

11 Internet traffic (IMIX) performance based on average packet size of 417-byte payload with AES-128 encryption and DPI turned on

12 Small packet performance based on 64-byte packet size payload with AES-128 encryption and DPI turned on

Wireless Specifications

Wireless LAN (Wi-Fi) Specifications

Wi-Fi Capabilities	510 / 510-LTE	520 / 520v / 540	6X0
Wi-Fi Standards	802.11 a/b/g/n/ac	802.11 a/b/g/n/ac	802.11 a/b/g/n/ac
Frequency Bands (GHz)	2.400-2.4835, 5.150-5.250, 5.725-5.850		
Antenna (max data rate)	2x2 MIMO	3x3 MIMO	2x2 MIMO
Max Simultaneous SSIDs	8	8	8
Max Transit Power	23 dBm/chain for 2.4 GHz, 19 dBm/chain for 5 GHz		

Wireless WAN (3G / 4G / LTE) Specifications

3G / 4G / LTE Capabilities	510-LTE-NAEU	510-LTE-AP
Modem	Sierra Wireless EM7455	Sierra Wireless EM7430
Geography	North America & Europe	Asia, ANZ, LATAM
LTE Category	Cat-6	Cat-6
Carrier Aggregation	Yes	Yes
3G Fallback	HSPA+	HSPA+
SIM Slots	2 (only 1 active)	2 (only 1 active)
LTE Bands	1, 2, 3, 4, 5, 7, 8, 12, 13, 20, 25, 26, 29, 30, 41	1, 3, 5, 7, 8, 11, 18, 19, 21, 28, 38, 39, 40, 41
Antennas	Main and AUX (via SMA connectors)	
Theoretical Speeds ¹³	300 M Down / 50 Up	300 M Down / 50 Up

Virtual Edge Specifications

	2 vCPU	4 vCPU	8 vCPU	10 vCPU
Maximum Performance	250 Mbps	1 Gbps	4 Gbps	4 Gbps
Maximum Tunnel Scale	50	400	800	2000
Minimum Memory (DRAM)	4 GB	8 GB	8 GB	8 GB
Minimum Storage	8 GB	8 GB	8 GB	8 GB
Supported Hypervisors	ESXi 6.0, 6.5U1, 6.7U1, KVM Ubuntu 14.04 LTS or 16.04			
Supported Public Cloud	AWS, Azure			
Support Network I/O	SR-IOV, VirtIO, VMXNET3			
Recommended Host Settings	<ul style="list-style-type: none"> CPUs at 2.0 GHz or higher CPU support for AES-NI, SSE3, SSE4, and RDTSC instruction set Hyper-threading disabled 			

Note: Performance measured was obtained using an Intel® Xeon® CPU E5-2683 v4 @ 2.10 GHz (AES-NI) and SR-IOV enabled network adapter using large packet payload (1300-byte).

¹³ The 510 platform is limited to maximum 200 Mbps of aggregate throughput

Regulatory and Compliance Certifications

	510	510-LTE	520	520v	540	840	2000	610	620	640	680	3400	3800
RADIO Certifications													
FCC (US)	•	•	•	•	•								
CE	•	•	•	•	•								
RED (Europe)	•	•	•	•	•								
R-Mark (Japan)	•	•	•	•	•								
SRRC (China)	•	•	•	•	•								
EN32032 (HK)	•	•	•	•	•								
KCC (Korea)	•	•	•	•	•								
BSMI (Taiwan)	•	•	•	•	•								
ACMA (AUS)	•	•	•	•	•								
Safety													
UL 60950-1	•	•	•	•	•	•	•					•	•
CAN/CSA C22.2	•	•	•	•	•	•	•					•	•
EN 60950-1	•	•	•	•	•	•	•					•	•
AS/NZS 60950-1	•	•	•	•	•	•	•					•	•
IEC 60950-1	•	•	•	•	•	•	•					•	•
GB-4943	•	•	•	•	•	•	•					•	•
EMC													
47 CFR, Part 15	•	•	•	•	•	•	•					•	•
ICES-003 Class A	•	•	•	•	•	•	•					•	•
EN 55022 Class A	•	•	•	•	•	•	•					•	•
CISPR 22 Class A	•	•	•	•	•	•	•					•	•
AS/NZS 3548 Class A	•	•	•	•	•	•	•					•	•
VCCI V-3	•	•	•	•	•	•	•					•	•
CNS 13438	•	•	•	•	•	•	•					•	•
EN 300-386	•	•	•	•	•	•	•					•	•
EN 61000 (Immunity)	•	•	•	•	•	•	•					•	•
EN 55024	•	•	•	•	•	•	•					•	•
CISPR 24	•	•	•	•	•	•	•					•	•
EN 50082-1	•	•	•	•	•	•	•					•	•